

STANDARDS COMMITTEE: WORK PLAN – 18 FEBRUARY 2011

Date	Item	Description	Contact Officer / Member
March			
28/03/11			
May			
09/05/11	Complaints Handling Performance – end of year	To ensure that the Council's complaints procedures are effective.	Loulla Woods/ Julia Montalbetti/Jessica Brooke/Mona Saad
July			
04/07/11	Complaints procedure improvement plan	Committee to receive an up-date on the removal of Stage 3 of the Complaints procedure (13/12/10 – min 65/10)	
To be scheduled			
	Decentralisation and Localism Bill	To report on the latest position on the abolition of the Standards regime.	Ann Charlton